# Specific Procurement Notice - Request for Bids without Prequalification

# Design, Supply, Install, Build Capacity, and Deploy Electronic Visa Solution (eVisa) for the Ghana Immigration Service (GIS) as Part of the Ghana Tourism Development Project (GTDP) - (P164211)

## (Without Prequalification)

**Purchaser: Ghana Immigration Service Project: Tourism Development Project** 

Contract title: Design, Supply, Install, Build Capacity, and Deploy Electronic Visa

Solution (eVisa) for the Ghana Immigration Service (GIS)

Country: Ghana

Loan No. /Credit No. / Grant No.: Tourism Development Project (TDP) - (P164211)

RFB No: GH-TOURISM-186837-GO-RFB

Issued on: 19th October, 2020

- 1. The Ministry of Tourism Arts and Culture has received financing from the World Bank toward the cost of the Tourism Development, and intends to apply part of the proceeds toward payments under the contract for the Design, Supply, Install, Build Capacity, and Deploy Electronic Visa Solution (eVisa) for the Ghana Immigration Service (GIS)]
- 2. The Ghana Tourism Development Project under the Ministry of Tourism Arts and Culture now invites sealed Bids from eligible Bidders for the Design, Supply, Install, Build Capacity, and Deploy Electronic Visa Solution (eVisa) for the Ghana Immigration Service (GIS), from 1<sup>st</sup> January, 2021 to 31<sup>st</sup> May, 2021, in Ghana with services available at Kotoka International Airport, Paga, Elubo, Aflao, Takoradi, Tema, any location around the world from where a visitor wants to travel to Ghana.

### Specifically, the Bidder will be required to:

Undertake the tasks as documented in Section VII – Requirements of the Information System.

3. Bidding will be conducted through international competitive procurement using Request for Bids (RFB) as specified in the World Bank's "Procurement Regulations for IPF Borrowers" July 2016, revised November 2017 and August 2018 ("Procurement Regulations"), and is open to all eligible Bidders as defined in the Procurement Regulations and is open to all Bidders eligible as defined in these Guidelines that meet the following minimum qualification criteria

### a) Experience

- i. The Service Providing Firm must be a reputable ICT firm with international experience and shall have qualified personnel with demonstrated experience in the successful design, installation and management of similar projects. The Firm will be selected based on experience and capacity to carry out this type of work. The firm must have at least 5 years of practice in Ghana.
- ii. The vendor must have been in software integration business for over 5 years and must be ready to develop systems or other line of business applications that can interface with Government of Ghana payment systems and eServices.
- iii. Vendor must have experience as Systems Integrator and demonstrate its ability to help develop skills and build capacity of GIS technical team to be able to reuse the platform for future projects. The Systems Integrator must have a support and maintenance capability in Ghana to be able to provide backstopping support to GIS.

### b) Technical Capacity

- i. The Bidder shall have experience in Development, Customization, Configuration and Integration to Government of Ghana's ePayment platform and eServices.
- ii. Shall have offices in Ghana or should furnish an undertaking that in case of being selected and awarded the contract it will set-up an operational office in Ghana after award of contract.

### c) Financial Capacity

- i. Minimum average annual turnover of US\$500,000.00 calculated as total certified payments received for contracts in progress or completed within the last five (5) years. Bidders are required to submit audited balance sheets and income statements for the last five (5) years as part of their financial statements.
- ii. Demonstrate evidence of the firm's liquidity in the form of cash flow, liquid assets and/or credit lines net of other ongoing commitments at the minimum required amount of USD 1 million.
- iii. Each joint venture member or sub-contractor undertaking a significant portion of work under this contract (20% or greater of the estimated value of the contract) must be financially stable, with gross revenue base of at least US\$200,000.00 annually over the last three (3) years, and liquid assets of at least US \$0.5 million.
- 4. Interested eligible Bidders may obtain further information from The Ghana Tourism Development Project, Ag Project Coordinator, e-mail: <a href="mailto:procurementwborg@gmail.com">procurementwborg@gmail.com</a> and inspect the bidding document during office hours of 09:00am to 5:00pm at the address given below.
- 5. The bidding document in English may be purchased by interested eligible Bidders upon the submission of a written application to the address below and upon payment of a nonrefundable fee of *One Thousand Two Hundred Ghana Cedis*. The method of payment will be Bankers Draft made payable to the Tourism Development Project. The documents will be available for pick up only at the Tourism Development Project.
- 6. Bids must be delivered to the address below

The Ag. Project Coordinator
Tourism Development Project
Bureau of Ghana Languages
Kawukudi Accra
Ghana Post GPS - GA-019-2774
Talk 0541587658

Tell: 0541587658

On or before *Friday*, 4<sup>th</sup> *December*, 2020 at 11:00am. Electronic Bidding will not be permitted. Late Bids will be rejected. Bids will be publicly opened in the presence of the Bidders' designated representatives and anyone who chooses to attend at the address below

The Project Coordinator

Tourism Development Project Bureau of Ghana Languages Kawukudi Accra Ghana Post GPS - GA-019-2774 Tell: 0541587658

# on Friday, 4th December, 2020 at 11:00am.

- 7. All Bids must be accompanied by a *Bid-Securing Declaration*.
- 8. Attention is drawn to the Procurement Regulations requiring the Borrower to disclose information on the successful bidder's beneficial ownership, as part of the Contract Award Notice, using the Beneficial Ownership Disclosure Form as included in the bidding document.
- 9. The address (es) referred to above is (are):

The Project Coordinator
Tourism Development Project
Bureau of Ghana Languages
Kawukudi Accra
Ghana Post GPS - GA-019-2774

Tell: 0541587658